



FICA CLAIM-FREE CASHBACK FORM

WE SALUTE YOUR LOYALTY! If you have paid all monthly premiums on time as per the terms and conditions of your policy wording and/ or rectified a missed premium within the 30 days' grace period AND **without** claiming legal assistance = you may qualify for a Claim-Free Cashback (R220pm every 3 years and R249pm & R289pm every 5 years).

NOTE: Your Claim-Free Cashback application will be reviewed to confirm whether you qualify. The Claim-Free Cashback payment may take up to 40 days to process since the date of submission of this document. For more information, please call (010) 001 1001 or e-mail cashback@legalhero.co.za.

Compliance Note: in terms of FICA, we may NOT make payment without a valid bank letter (not older than 3 months) proving that the account is (still) registered in your name. Please send this form plus your bank confirmation letter to cashback@legalhero.co.za. Note that we may run a FICA check prior to payment.

IMPORTANT NOTE: BANK DEBIT ORDER POLICYHOLDERS: if you pay your monthly premiums via bank debit order; payment of your claim-free cashback will go to the same bank account as registered on our system. If you want to change your account details (note that future premiums will also be deducted from the new account), please complete the 'BANK DEBIT ORDER' mandate found at the bottom of this page.

STOP ORDER POLICYHOLDERS: If you pay your monthly premiums via PERSAL/ PERSOL stop order, please complete the 'BANK DEBIT ORDER' mandate below. This will be used to load/ update your bank details on our system and for payment of your claim-free cashback. Note that you will continue to pay your monthly Legal Hero premiums via stop order, the bank details will only be used for premiums SHOULD your stop order premium deduction fail in future, to protect and retain your policy's commencement date.

BANK DEBIT ORDER:		DEBIT ORDER MANDATE FRB Minimum Requirements for Written Authority and Mandate for Debit Payment Instructions	
A. Authority:		Given by:	NAME OF ACCOUNTHOLDER
Address:		POSTAL CODE:	
Name of Bank:	Branch code:	Branch:	(place account was opened)
Account No.:	Type of Account (tick applicable): <input type="checkbox"/> Current Cheque <input type="checkbox"/> Savings <input type="checkbox"/> Transmission		
Amount:	Date: 2022 MM DD	Abbreviated Name as Registered with the Bank:	LEGALHERO
Beneficiary's Address:		POSTAL CODE:	
<p>This signed Authority and Mandate refers to our contract dated _____ ("the Agreement"). I hereby authorise Phakama on behalf of Legal Hero (Pty) Ltd to issue and deliver payment instructions to your Banker for collection against my above-mentioned account at my above-mentioned Bank (or any other bank or branch to which I may transfer my account) on condition that the sum of such payment instructions will never exceed my obligations as agreed to in the Agreement and commencing on _____ and continuing until this Authority and Mandate is terminated by me by giving you notice in writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above. The individual payment instructions so authorised to be issued must be issued and delivered as follows: monthly <u>In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day.</u> Payment Instructions due in December may be debited against my account on _____.</p>		<p>I understand that the withdrawals hereby authorised will be processed through the system provided by the South African Banks. I also understand that details of each withdrawal will be printed on my bank statement. Such must contain a number, which must be included in the said payment instruction and if provided to me should enable me to identify the Agreement. This number must be added to this form in Section E before the issuing of any payment instruction. B. Mandate: I acknowledge that all payment instructions issued by you shall be treated by my above-mentioned Bank as if the instructions have been issued by me personally. C. Cancellation: I agree that although this Authority and Mandate may be cancelled by me, such cancellation will not cancel the Agreement. I shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you. D. Assignment: I acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.</p>	
Signed at _____ on this _____ day of _____ 2022.		(Signature as used for operating on the account)	(Assisted By)
<p>E. Agreement Reference Number: This Agreement reference number is LEGALHERO followed by your policy number once issued. F. Premium Adjustment: Should the relevant premium rate be adjusted by Guardrisk as a result of an inflation related increase in premium rate, I confirm that the adjusted premium rate may be deducted from my bank account until such time as I cancel this authorization or until I substitute it with a new authorization.</p>			

I (Name and Surname) _____, ID Number _____,

Mobile Number _____ and E-mail _____

hereby understand & confirm the above. **I furthermore take note that it is my responsibility to update my personal details with Legal Hero, however, Legal Hero may update my personal details (e-mail address and mobile number) based on this form.**

Signed: _____ on this day _____ of _____ 20_____.

Celebrating Ten Years of Quality Legal Insurance

LEGALHERO.CO.ZA

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Directors: Adv. Ben Mjburgh (LLB), Simone Steinmair-Mjburgh (LLB). Legal Hero (Pty) Ltd is an authorised financial services provider with licence no. 45377. Please read our Disclaimers, POPIA and Complaints Resolution Policies on our website.

Underwritten by Guardrisk Insurance Company Limited FSP 75.

